Power Monitoring, Automated Data Collection and Comprehensive Data Analysis Software Suite

Version 4.0

Powerful Auto-Configuring Power Analysis to Pinpoint Problems Immediately and Analyze Energy Usage

- Monitor Electrical Power Reliably
- Perform Advanced Power Quality Analysis
- View Alarm Data on a Centralized SCADA System
- Produce Enterprise-wide Energy Usage Reporting
- Manage and Reduce Energy Costs
- Improve System Uptime
Modular, Enterprise-wide Energy Management Monitoring System
Simply Powerful, Simply Scalable, Simply Simple

- Communicator EXT™ Application
- MeterManager EXT Application
- EnergyReporter EXT Application
- HMI EXT™ Application
- Dial-In Server EXT Application

Description

Electro Industries/GaugeTech introduces our single most powerful software application suite. This system provides a complete and comprehensive energy management solution for the most demanding applications. The system is based on a modular concept in which each module can be added to the system at any time, allowing you to begin with a simple solution and migrate to a sophisticated Enterprise-wide solution as the need arises. In this way, the Energy Manager EXT application grows with you as your need for better and more advanced monitoring increases. This system ranges from a small 10 metering point architecture to a comprehensive Enterprise-wide energy management system with costing and power quality.

The Energy Manager EXT application consists of 5 separate software application modules. Each of these modules can be installed as an add-on to fill the specific application needs.

Software Application Modules:

- **Communicator EXT™ Application** – This module allows you to view real time readings, configure meters, download stored logs and analyze waveforms. This is a very robust software application, providing most of the functionality a standard user will need.

- **MeterManager EXT Application** – This is an automation component that allows the meters to be managed easily without any need for user configuration or system setup.

- **EnergyReporter EXT Application** – This module gives you a total energy usage reporting solution. Its client/server application structure and modern database produce Enterprise-wide energy and other commodity usage information that can be used for detailed energy usage analysis viewing and reporting, as well as customer billing.

- **HMI EXT™ Application** – This HMI module allows the user to connect a graphical HMI interface to the software. This module runs in conjunction with the other applications. This software system allows you to graphically view all data through the Internet, control electrical distribution points and compile energy usage reports easily and quickly.

- **Dial-In Server EXT Application** – This Server application allows remote meters in the field to dial in and report outage information. This is useful for remote meter applications where only telephone access is available.
The Communicator EXT™ application is the base package of the Energy Manager EXT system. This software module connects remote meters via Serial, Ethernet or Modem. It allows users to view real-time metered data, configure and analyze collected information from remote EIG power monitors. This system works with all EIG metering equipment.

The Communicator EXT™ application provides superior screen display, graphing, and reporting functions, allowing users to collect and archive data quickly, easily, and without hassle. Using ODBC compliant database structures, the stored metering information is available for automatic integration into any 3rd party package.

**Advanced Real Time Viewing Capability**

The Communicator EXT™ application displays real-time data from EIG power monitors. The data is presented in a simple and powerful graphical format so that laymen can access data easily.

- The software offers many screens, including: Voltage, Current, Power & Energy
- Time of Use & Accumulations
- Power Quality
- Harmonics to the 255th Order
- Actual Real Time Waveform Scopes
- Alarms & Limits
- Max. & Min. for Each Parameter
- I/O Device Information

**Advanced Communication Structure**

The Communicator EXT™ application allows users to access remote meters through three different methods. These include:

- Ethernet TCP/IP
- Remote Modem (Dial-up or Wireless)
- Direct Serial

These three capabilities allow the data to be brought back in any type of medium available. These methods are interchangeable so that a system can consist of multiple paths back to a main computer.

**Advanced Charting, Graphing & Analysis**

The Communicator EXT™ application’s charting and graphing functions allow users to easily access any desired data and provide fast and simple analysis. Getting the data you need quickly is as important as collecting the data in the first place. This application excels at providing data easily and quickly. Data analysis features include:

- Tabular Data Format with Direct Spreadsheet Application Compliance
- Multi-pen Charting and Graphing
- View Data by Month, Day, or Year
- Max./Min. Values Printed Directly on Plot
- Unlimited Zoom & Pan
- Direct Cut & Paste into Most Applications
Advanced Power Quality Charting and Graphing

The Communicator EXT™ application allows you to calculate power quality on a scatter graph, providing users with CBEMA plotting information. The CBEMA plot gives definition to the severity of events and their effect on equipment. If many events fall outside the CBEMA tolerances, they may be damaging the monitored equipment. The software provides 3D plots and histograms with frequency and severity.

- View ITIC, Semi F47, CBEMA, and other industry-standard graphs
- Time waveform events using millisecond resolution
- Sort data by type of fault
- Compare circuits to each other
- Review impact of changes to protective equipment
- Monitor and analyze circuit breaker performance
- Conduct forensic analysis of catastrophic events

View Waveform Records with Comprehensive Data Analysis Features

View stored waveforms of events caused by power quality problems, faults, transients and many other conditions. Using the Communicator EXT™ application, you can:

- View & superimpose multiple waveforms from one or more events
- Zoom & pan events
- Place hash marks directly on waveform graphs to calculate delta time & differing event durations
- Conduct harmonic analysis of waveform data using harmonic magnitudes, peak value and RMS readings per cycle
- Add databased annotations to waveform records
- All waveform faults are databased system-wide for power quality evaluation

Programming and Configurations

The Communicator EXT™ application also allows users to program, configure and optimize metering systems to meet the exact application needed. The Communicator EXT™ application was designed to make programming and configuration simple and easy to use. By organizing configuration and making it consistent across the multiple metering systems, much of the guesswork has been taken out of configuring a meter. The system is up and running easily and quickly.
Meter System Automation

MeterManager EXT is a software service application that runs in conjunction with the Communicator EXT™ application as an automated service on a computer. It functions as an automation engine to manage meters for users. It consists of 4 main components:

1. **Automated Meter Network Connection** - The software automatically finds meters on a network by scanning configurable IP address ranges.

2. **Organizes Meters into Groups** - Group meters by location, type, download interval, name or any other desired method. View an installed base of meters as a unified group that can be managed easily and quickly.

3. **App Launcher** - Launch into any apps associated with that meter such as the Communicator EXT™ application, Log Viewer, EnergyReporter Viewer, etc.

4. **Multi-threaded Data Collector** - The software architecture is designed as a multi-threading application running as a service, so that data is collected system-wide and automatically stored, while running in the background of the PC.

Automation Means Data is Always Stored and Available for Analysis

With MeterManager EXT, data is automatically stored and always available for easy viewing by simply clicking the desired app. The benefits of automation include:

- **Automation Means Low Learning Curve** - Get useful data analysis without becoming a software systems expert.
- **Meter Health Scans** - Automatically scans fleet of installed meters periodically, to check that they are online and functional.
- **System Health Diagnostic Dashboard** - The software reports online/offline status and provides statistics in an easy view status bar.
- **Automated Email Status Reporting** - Automatically receive emails if a meter is dropped, or a network connection is lost, so issues can be resolved quickly without losing data.
- **Diagnostic Reporting Tools** - The system produces error logs, status logs and many other diagnostic tools for forensic analysis of the complete system’s integrity.
- **Next Generation View towards Metering** - MeterManager EXT does all the work for a user, so that the user simply connects the meters and views the collected data.
The Energy Usage Analysis Tool to Manage Energy

- Control Costs by Providing Tenant Ownership of His/Her Energy Consumption
- Determine Inefficiencies and Reduce Energy Demand
- View Dashboard Data to Compare Usage over Time
- Provide Automated Reporting to Detail Savings Opportunities
- View Consumption of All Usage Commodities, Including Water, Air, Gas, and Steam
- View Loads vs. Weather Locations over Time
- Meter Virtually Unlimited Amounts of Energy Points

Allocating Accurate and Fair Energy Usage - Use EIG’s EnergyReporter EXT application to correctly allocate costs across customer locations and realize almost immediate energy savings. This fully customizable software application was designed for use with EIG’s Shark® 200 and 200S meters, the MP200 Metering System, and all Nexus® Series meters.

Managing Energy and Commodity Usage Has Never Been Easier!

The EnergyReporter EXT application runs in a client/server environment - data stored on the database server can be accessed from all configured client PCs to support an Enterprise-wide energy management solution. Or if it works better for your purposes, install the application and the database server on the same PC. This is a user-owned software system; it does not run on a subscription model, so there are no recurring monthly fees.

Client/Server Architecture Allows for Remote Access from Any Computer

Energy Dashboard, Charting, and Energy Benchmarking

- View Facility Comparisons
- Compare Usage to Previous Periods of Time
- Compare Electricity and Other Commodities

- Validate Energy Savings and Efficiency
- Improve LEED Certification
- Comply with Local Energy Codes

- Cost by Month
- Cost by Day
- Energy Usage Comparisons

- Top Peak Demand by Date or Meter
- Compare Facility Usage to Ambient Temperature
Executive Summary Usage Reports

Report on System-wide Energy Usage

Create custom reports to provide executives and management with analysis of every aspect of energy consumption. Configure the reports to provide the exact data the executive needs to make the proper energy decisions. Using the EnergyReporter EXT application, reducing costs and pinpointing energy waste is easily achievable. Report capabilities include:

- Monthly Usage Summaries
- Monthly Meter Comparisons
- Meter Specific Energy Profile
- Peak Day Profile
- Peak Week Profile
- Average Hourly Usage
- Average Daily Usage
- Comparisons to Last Month
- Comparisons to Last Year
- Report on Weather and Temperature Impact on Usage and Peak Demand

Automated Energy Billing Module

The EnergyReporter EXT application automatically provides bills to users if desired. It creates customized bills based on tariffed rate structure. The features include:

- Automated Bill Generation
- 4 Season TOU Rates
- Supports Fixed, Tiered or TOU Rates
- Customized Bill Formats
- Allowances for Fixed Costs and Taxes
- Ability to Bill for Energy and Other Commodities
- Provides Fast ROI by Incentivizing Users to Conserve
- Provides Fair Usage Billing
- Uncovers Account Ownership Errors
**Automatic Report and Bill Email Engine**

- Generate Hundreds of Automated Bills or Energy Reports
- Configure the System to Send Bills to Users Automatically on a Monthly Basis
- Provides an Automated Accounting Service, Saving Costs in Administrative Services
- Eliminates Any Need for Costly Third Party Billing Providers
- Provides Feedback of Successful Transmission for Accounting Purposes and a cc Address for a Copy to be Sent to a Report Provider
- Auto-Configuration System Auto-detects Meters and Collects Data

The Dial-In Server EXT receives dial-in strings from remote meters in the field. It displays alarms, interrogates the meter, downloads logs and sends critical messages. Advanced emailing and paging inform the appropriate people immediately upon event occurrence.

**Alarm Server**
The Dial-In Server software receives calls from any remote meter and displays these warnings with both visual and audible alerts:

- Alarm & Event Notification
- Audible Alarms
- Speech Alarms
- Acknowledgements
- Notice of Meter Communication Failure

**Dial-In/Dial-Out Settings**
The software enables you to dial in or it dials out to notify you instantly of any changes in power or meter functions, including:

- CBEMA Power Quality Event
- High Speed Input Change
- Waveform Record Capture
- Filling of Meter Memory
- Meter Communication Failure
- Control Output Change

**Email/Paging Feature**
Once the software detects a call, EPIC Analyzer launches the Dial-Out feature, immediately alerting designated users via:

- Email (PC, Cell Phone)
- Cell Phone

Many different users can be contacted and notified of the event.

**Modem Monitor**
The Modem Monitor checks the PC for connected modems, and monitors available modems for incoming calls. When an incoming call from a meter is detected, the Modem Monitor automatically starts the EPIC Analyzer software to answer the call and process it. EPIC Analyzer automatically configures the server by taking an inventory of available modems and listening to dial-in commands. This eliminates complex user configuration, making the system quick and easy to set up.
The HMI EXT™ application is a fully functional Web viewable SCADA HMI package allowing you to obtain a complete graphical view of your electrical distribution system. Metered points are configured easily using standard tags to display the different readings within the system. Using the Modbus-based infrastructure, users can configure the HMI system to poll any Modbus-based device for data viewing and control. This package communicates to all equipment necessary for a comprehensive energy management solution.

Features Include:

- Advanced SCADA Architecture
- Direct Access via Ethernet or Network
- Modbus TCP Support
- Browser-based Client Access
- Real Time Trending and Graphing
- Alarms and Events Logging
- Advanced Security
- Emailing and Paging on Event
- Energy Billing and Cost Allocation

Customizable Graphical Displays

Whether you are operating a large power utility or simply need a small power distribution monitoring solution, the HMI EXT™ application allows you to set up a graphical presentation of desired data. You can build intuitive and consistent user interfaces using standard tools such as shaded lines, buttons or polygons, and easily manipulate the objects using a wide range of dynamic properties.

Web-Based Client/Server-Based Architecture

Energy Manager’s HMI EXT™ application is designed as a true Client/Server package. The base system acts as a data polling engine and data server. Additionally, the base server package also operates as an HMI display client. The software can be configured as a web client so that the software does not need to be installed on the local client machine. Users can sign on to the system using a web browser with proper log-on security.

View Customized Real Time Data Throughout Enterprise

Diagnose Power Problems in Real Time to Avoid Downtime
Advanced Ethernet Communication Driver

The HMI EXT™ application uses standard Modbus over TCP communication, providing a fully Ethernet-based communication network. This allows any Modbus-based device to be used with the software. The HMI EXT™ Com engine supports many different formats, such as float and integer. It also allows you to place scale factors and formulas for proper scaling.

Moreover, Modbus TCP allows multiple socket connections so that multiple users can obtain real time data and download stored power quality data, simultaneously.

Simple to Expand

- **Scalable Architecture.** Resize your system up to 400,000 points without modifying existing hardware or software. The system grows while protecting your initial investment.

- **Flexible Architecture.** You can run I/O, Alarms, Reports, Trends and Displays from one or multiple servers and distribute processor loads.

- **Large Systems.** The system provides an open alternative to proprietary energy management systems. The HMI EXT™ application significantly reduces both initial price and total cost of ownership.

- **Global Databases.** You have the flexibility to configure the system anywhere on the network. And advanced security insures that unauthorized access will not be granted.

- **Built-in Redundancy.** Using the standard Modbus TCP architecture, the HMI EXT™ application allows built-in server redundancy so that the system is never down. Your investment will always be protected.
Electro Industries System Integration Services

Specializing in Turn-key Solutions to Complex Energy Management Challenges

What We Can Do for You

Electro Industries specializes in turn-key system integration solutions. With a large staff of programmers, system integrators and field application engineers, EIG is positioned to service your exact needs with a fully integrated software system solution. With support and service throughout the world, EIG representatives are available to provide on-site service and commissioning for any project.

- On-site commissioning services
- World-wide support presence
- Technology and application expertise
- System integration providing tailored solutions

System Integration

When assessing whether to invest in energy management technology, the support and knowledge of the solution provider is often as much a key to project success as the equipment being purchased. For this reason, we specialize in providing system solutions and system commissioning to insure that the project goals are achieved.

Meet the Staff

Our multicultural staff speaks many languages, including English, Spanish, Portuguese, Chinese and many others.

Our staff is available almost anywhere you are in the world.
History of Electro Industries/GaugeTech

Founded in 1975 by engineer and inventor Samuel Kagan, Electro Industries/GaugeTech changed the face of power monitoring with its first breakthrough innovation: an easy-to-use digital AC power meter.

More than 39 years later, Electro Industries/GaugeTech, the Leader In Power Monitoring and Smart Grid Solutions, continues to revolutionize the industry with the highest quality, cutting edge power monitoring and control technology on the market today. An ISO 9001:2008 certified company, EIG sets the industry standard for advanced power quality and reporting, revenue metering and substation data acquisition and control. EIG’s products can be found on-site at virtually all of today’s leading manufacturers, industrial giants and utilities.

Nexus® and Shark® are registered trademarks of Electro Industries/GaugeTech. The distinctive shapes, styles and overall appearance of the Nexus® 1500 meter and the Shark® meters are trademarks of Electro Industries/GaugeTech.

Communicator EXT™ 4.0 and MeterManager EXT supported meters:

- Nexus® 1250
- Nexus® 1252
- Nexus® 1262
- Nexus® 1272
- Nexus® 1500
- Shark® 50
- Shark® 100
- Shark® 100S
- Shark® 200
- Shark® 200S
- Shark® MP200

HMI EXT™ and Communicator EXT™ are trademarks of Electro Industries/GaugeTech.

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**Ordering Information**

<table>
<thead>
<tr>
<th>Software Module</th>
<th>Description</th>
<th>Model Number</th>
<th>Details</th>
</tr>
</thead>
<tbody>
<tr>
<td>Communicator EXT™ 4.0</td>
<td>Configuration and Viewing</td>
<td>COMEXT</td>
<td>Shareware for Programming and Viewing Data</td>
</tr>
<tr>
<td>Communicator EXT™ 4.0</td>
<td>Basic Professional License Seat, one user; includes MeterManager EXT</td>
<td>COMEXT4P</td>
<td>Add Automation, System Comparisons and Enterprise Meter Management</td>
</tr>
<tr>
<td>EnergyReporter EXT 4.0</td>
<td>Energy Management Software</td>
<td>EREXT4</td>
<td>Energy Dashboard, Reporting and billing add-on for EIG meters</td>
</tr>
<tr>
<td>Dial-In Server</td>
<td>Dial-In Server</td>
<td>DISEXT</td>
<td>Optional for Dial-In Application</td>
</tr>
<tr>
<td>HMI EXT™ Application</td>
<td>SCADA HMI with 150 Points</td>
<td>HMIEXT150</td>
<td>Up to 10 Meters</td>
</tr>
<tr>
<td>HMI EXT™ Application</td>
<td>SCADA HMI with 500 Points</td>
<td>HMIEXT500</td>
<td>Up to 50 Meters</td>
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<td>HMI EXT™ Application</td>
<td>SCADA HMI with 1500 Points</td>
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<td>Up to 100 Meters</td>
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<td>HMI EXT™ Application</td>
<td>SCADA HMI with 5000 Points</td>
<td>HMIEXT5000</td>
<td>Up to 250 Meters</td>
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<tr>
<td>HMI EXT™ Application</td>
<td>Allow simultaneous web clients for the SCADA HMI. One license access through Internet.</td>
<td>HMIEXTC(specify number of clients)</td>
<td>As many simultaneous clients as needed</td>
</tr>
</tbody>
</table>

**Note** – You must have the Communicator EXT™ 4.0 or higher Professional Version application with MeterManager EXT installed to successfully run EnergyReporter EXT.